



Dear	
Congratulations on the purchase of your MEIJS motorman with VIN-number	

I would like to present you this booklet containing valuable information regarding your MEIJS Motorman.

This booklet contains:

- The story of the MEIJS Motorman
- The manual. Please read the manual before first use.
- Warranty provisions
- General terms and conditions
- Service history

For the latest news and versions of these documents, please visit our website.

Look us up on Facebook, Instagram and Pinterest for more interesting photographic content and do not hesitate to share your MEIJS Motorman stories and pictures with us! We, at Meijs, always appreciate seeing the joy the Motorman brings.

ENJOY YOUR RIDE!

Norbert Offermans, Director at Meijs

MEIJS Motorman – a classy 100% electric moped

As a regular cyclist in the city of Maastricht, Dutch designer Ronald Meijs noticed urban mobility increasingly was becoming a problem. Exhaust fumes, heavily polluted air, noise complaints, traffic jams and parking congestion are problems urban commuters deal with on a daily basis. Ronald also realized driving isn't the fun it once used to be. It got his designer's mind thinking: Why has urban mobility become such a burden? How can urban mobility become clean and fun again?

From this idealistic point of view Ronald started looking for a solution. He decided the solution should be should be a two wheeled vehicle; classy, light, clean and easy to use! Today, that solution has developed from an idea into a fantastic moped of Dutch design: the stylish and 100% electric MEIJS Motorman. The MEIJS Motorman truly is the perfect balance between design, functionality and durability!

Simply beautiful.



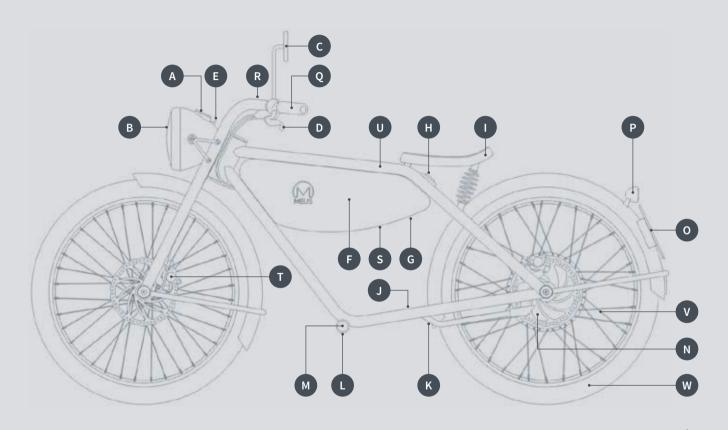
Meet your Motorman

However the Motorman is designed to make life easier, there shall always be a moment of becoming acquainted with the Motorman. Therefore, please read this brief manual carefully before you take out the Motorman for its first ride.

- A Speedometer
- B Headlight
- **C** Mirrors
- **D** Brake handle
- E Headlight switch
- F Battery compartment
- G System reset button
- H Horn

- Saddle
- Manufacturers plate
- K Stand
- VIN number
- M Foot rest
- N Hub motor
- O License plate holder
- P Tail light

- Throttle
- R Pushbuttons for horn and tripmeter
- S Charge socket
- T Brake
- U Key-switch
- V Spokes
- w Tires



1 – Unpacking your MEIJS Motorman

If your MEIJS Motorman is delivered in a transport-box, read the following instructions:

- Lift the top cover from the box.
- Remove the front and side panel from the box.
- Remove the pins that hold the MEIJS Motorman in place (at the wooden stand).
- Carefully take the Motorman out of the box.



2 - Registering your MEIJS Motorman

If your MEIJS Motorman isn't registered yet, you need the following information:

- Every MEIJS Motorman has a unique Vehicle Identification Number (VIN number). This number is located at the bottom of the footrest-tube. You can also find this number on the manufacturers plate, which is located near the stand.
- The COC-document (Certificate of Compliance) that comes with the MEIJS Motorman, is a unique and signed document. It contains all the necessary information, including the VIN number. For obtaining a vehicle registration, handover the COC document and the statement of novelty to the local vehicle registration authorities or the insurance company. As you may know, you are obligated to insure the Motorman.

License plate

When you receive the license plate, you have to attach it to the license plate holder. For safety reasons two-way tape is already attached to the license plate holder. Also, two small holes are already made in the license plate holder. To attach the license plate:

- First remove the protective foil from the two-way tape.
- Secondly, drill two small holes in your license plate that match the holes of the license plate holder.
- Thirdly, join the license plate and the license plate holder with the two screws.

Mylane B.V. advises you to visit your local service centre for professional help.





VIN-number (bottom)

3 – Saddle up your MEIJS Motorman

After you have received the MEIJS Motorman, you probably can not wait to take it out for its first ride but before you do so you should prepare the MEIJS Motorman:

A – Charging the battery

Your MEIJS Motorman comes with a special Li-lon battery charger. The voltage of the charger should correspond with the mains outlet voltage. The mains outlet voltage should be 110 Volt or 220 Volt.

To charge the battery, follow these steps:

- Connect the charger plug to the charge socket of the MEIJS Motorman on the bottom of the battery compartment.
- Connect the charger to the mains outlet. *Note: the red LFD is on.*
- Switch-on the charger with the ON/OFF switch.
- When charging, the cooling fan of the charger is working and the LFD turns red.
- When charging is complete, the LED becomes green and the cooling fan stops working.
- Switch off the charger, disconnect the charger from the mains outlet and from the charge socket.

Note that after every trip, you can charge the battery. Also when it is not completely discharged.

Attention!

- Only use the charger delivered together with the MEIJS
 Motorman
- Only use the charger when your mains voltage is 110 or 220 volt.
- Never cover the charger or MEIJS Motorman when charging. Cooling air of the fan must be able to flow freely.
- Charge the Battery in an ambient temperature between 10 and 30 degrees Celsius.
- Never leave the battery unattended while charging.







Reset button

B – Install the mirrors

- Screw the mirrors into the left and right mirror-mounts on top of the handlebar by rotating the complete mirror.
- Adjust the mirror-glass until the rear-view is good. The mirrors must be adjusted in a way that there is a full vision of the road and traffic behind you.

C – Inflate the tires

The tires of the MEIJS Motorman are puncture-proof. However, this does not mean that the tires can't go flat. Therefore, for that reason and for safety reasons be sure that they are always inflated with the right pressure for a comfortable ride. Schwalbe advises to inflate front and rear tyre with 2.5 BAR or 36 PSI. The valve used is of the type Schrader (American valve, also used in cars), which means that you can inflate your tires at any gas-station.





D – Tighten all bolts and nuts

Before every ride, for your own safety, you should check all holts and nuts

- All bolts must be fastened tight before you operate the vehicle.
- Pay extra attention to the bolts and nuts of the front and rear axle.

E – Check the function of the headlight and taillight

Check the angle of the headlight beam. Avoid the risk of blinding the traffic.

F – Test the front and rear brakes

Before every ride test the function of the brakes. When you are seated, press the left brake lever (front brake). Now try to move the bike forwards. When function is o.k. it is not possible to move the bike forwards without causing the front wheel to slip. Repeat this process to test the function of the rear brake.

G – Wear a certified helmet and protective clothing

45 km/h does not seem very fast, but in crowded city traffic a lot can come on your path unexpected. Mylane B.V. advises to always wear protective clothing and a certified helmet

H – Functions of the speedometer

The speedometer (see page 13) is located on top of the headlight. When power is switched on, the speedometer lights up.

Speed

On the scale your actual speed is indicated with a clock-hand; in kilometres as well as in miles.

· Battery level indicator

The battery level indication bar in the display of the speedometer shows the current capacity of the battery. When the battery is fully charged, all segments in the bar are black. When the battery is empty, all segments in the bar are white. When only one segment of the bar is black, the battery must be charged. You also will notice that motor power is reduced now. Please stop the vehicle as soon as possible and connect the battery to the charger.

Headlight

The green headlight symbol shows whether the headlight is switched on or off.

· Reset trip meter

The trip meter reset-button (000) is located on top at the right side of the handlebar. Press the reset button for 3 seconds to reset the trip-meter.

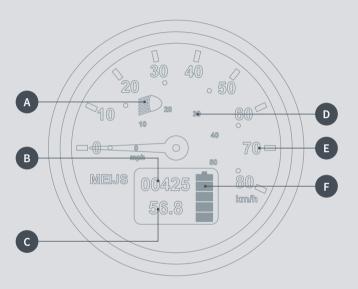
Attention!

- Immediately start driving after resetting the trip meter to zero. When not, the trip meter jumps back to the previous value.
- For best range forecast, always use the trip meter in combination with the battery level indicator.
- The actual range depends upon several aspects such as; the total weight (Motorman plus driver), driving habits, driving circumstances, using lights, temperature, gradient, tire pressure etc.



Trip meter reset button

- A Headlight on/off indication
- B Total distance
- **C** Tripmeter
- D Speed in mph
- E Speed in km/h
- F Battery level indication (fully charged)



4 – Take your Motorman for a ride

For safety reasons the motor will not run as long as the stand is out

- After you are seated, turn the key-switch clockwise until it stops. Attention: always be sure the switch is turned completely, both ways, until it goes no further.
- · Check the battery level indicator.
- Check the trip meter. If fully loaded, reset to zero.

Stopping

- You should be aware of the orientation of the brakes.
- You should notice that left brake lever operates the front brake, and the right brake lever operates the rear brake.
- For good and save stopping, always distribute the brake force to both brakes.
- When you go downhill, don't employ the brakes continuously. You better use them on and off so they don't heat up too much.

Recuperation

When you don't accelerate and the throttle is turned to zero, the motor automatically starts recuperation. The motor will function as a generator which will charge the battery. This system increases the range of your MEIJS Motorman significantly. Extra advantage of the recuperation: your brakes won't wear while the motor slows down the MEIJS Motorman.

Attention!

Because the MEIJS Motorman is new you should be aware that the breaking performance possibly is not perfect yet. Also, the tires are brand new. The tires may therefore have less grip during the first couple of drives. Mylane B.V. strongly advises to practice before joining public traffic.

5 - Take good care of your Motorman

The Motorman is an almost maintenance-free product. This does not mean that you shouldn't pay attention to its maintenance at all. Mylane B.V. advises you to do a yearly safety check at your local service centre. Also regularly check the following components:

Tires

- The tires will wear out. Notice when tread pattern is to thin, you should change the tires.
- Regularly check both tires on cracks and sharp objects.
- Always keep the tires inflated to the recommended pressure.

Wheels

- Are the wheels still straight? When not, visit the service station for repair.
- Check the tension of the spokes. When you find one or more spokes that are loose, visit the service station for repair.
- Check the axle bolts. Fasten them when needed.

Brakes

- Your MEIJS Motorman is equipped with two high performance hydraulic disc-brakes, which automatically adjust after wearing down. No manual adjustment is needed. When there is any loss of braking performance, stop using the MEIJS Motorman and visit your local service-centre or contact us for advice.
- Depending on the use of the MEIJS Motorman, in time the brake pads will wear out. Therefore, check them regularly. When you notice that the lining on the brake pads is far gone, or you hear a high squeezing sound while braking, you must visit the service station for replacement.

Saddle

 The natural leather saddle of the Motorman is a handcrafted quality product. For a long durability, we advise to apply a special leather protection product to all outer surfaces.

6 - Safety precautions

It is very important to read these safety precautions very carefully and act according to them.

Before every trip please check

- All bolts must be fastened tight before you operate the vehicle.
- Pay extra attention to the bolts and nuts of the front and rear axle.
- Test the function of both brakes before you operate the vehicle.
- · Check the conditions of both tires.
- · Check the pressure of both tires.
- Check the function of the lights before every trip you make.
- · Check the horn on proper functioning.
- The mirrors must be adjusted in a way that there is a full vision of the road and traffic behind you.
- Check the battery level.
- Taking luggage should never hinder you riding the Motorman in a safe way.

During every trip

- Be aware that braking performance and grip of tires is less in wet conditions
- You should always be in control. Adjust your speed to the official limits and to the specific circumstances.
- If you hear any unusual noise stop riding and contact Mylane B.V.
- Frequently check battery level and charge on time.
- Be aware that your electric Motorman is very silent and that is possible that others do not hear you.
- If the safety-system turns off the Motorman, you have to reset the system. Turn off the Motorman by switching off the key switch and take the key out. Push the reset-button for 3 seconds (under the tank, look at diagram on page 7 (G) and the photo in paragraph 3. Then turn on the Motorman with the main key. If there is a problem, do not drive the Motorman anymore and contact Mylane B.V.

After every trip

- Store the Motorman always in dry conditions.
- Never store the Motorman with a completely empty battery.
- If you do not drive for a longer period, you should charge the battery every month.

Battery

- It is strictly prohibited to disassemble or modify the battery or any other electrical component.
- If you notice or suspect any damage after an accident, do not use the MEIJS Motorman anymore. Please contact Mylane B.V. for advise. You should always do this when the MEIJS Motorman is turned over.
- Only use the charger that was delivered together with the MFLIS Motorman.
- Never cover the charger or Motorman while charging.
 Charge the Motorman in a well ventilated room. Cooling air of the fan must be able to flow free.
- Charge the battery in an ambient temperature between 10 and 30 degrees Celsius.
- Stop using when it expands or the temperature is over 50 degrees Celsius.
- Do not store above 50 degrees Celsius.
- · Do not short-circuit the battery.
- Never leave the MEIJS Motorman unattended while charging.
- The charger and the Motorman must be placed on a dry, stable and solid surface.
- For a long battery life, make sure that the battery is charged at least once every month, especially when the MEIJS Motorman is stored for a longer period.
- Follow the above suggestions to avoid the risk of damage or injury.
- The user is responsible for the safe use of this product.

Attention!

- Please check the rules of your country concerning license and use of a MFLIS Motorman.
- Although it might not be obliged, Mylane B.V. advises you to wear a helmet, appropriate clothing and eye protection.
- The maximum GVWR is 160 kilo's (MEIJS Motorman + driver + luggage etc.). It is not possible to take passengers.
- If you suspect any damage or hear any unusual noise, immediately stop the MEIJS Motorman and do not use it anymore. Contact Mylane B.V.
- Do not expose to water
- Maintenance and repair should only be performed by Mylane B.V. or a service provider that is approved by Mylane B.V.



In these General Terms and Conditions, the following terms are defined as follows:

- cycle: all types of bicycle, motorized bicycle, moped, motorbike, scooter and motor scooter, with or without sidecar:
- the cycle to be procured: a cycle that is sold by the buyer to the seller for procurement purposes under the agreement;
- the agreement: the agreement of purchase and sale for a new or used cycle or parts and accessories belonging thereto;
- the seller, being Mylane B.V.: the party that pursuant to the agreement sells a new or used cycle or parts and accessories belonging thereto;
- the buyer: the party that pursuant to the agreement purchases a new or used cycle or parts and accessories belonging thereto;
- the order: the agreement for the performance of assembly, disassembly, repair or maintenance activities, inspections of a voluntary or legally mandatory nature, and damage assessments, each individually or collectively referred to as work activities;
- the mechanic: the party directly or indirectly carrying out the order relating to the cycle and/or parts and accessories;
- the client: the party instructing the mechanic to directly or indirectly perform the work activities;

 the warranty: the warranty extended by Mylane B.V. on the new cycles, parts and accessories.

SALE AND PURCHASE

Article 1 The offer

The seller's offer will be issued verbally, in writing or electronically, and is valid (where a term for acceptance is stipulated) during the term indicated. The buyer's acceptance of the offer is only valid if given within this term. Additionally, the buyer's acceptance of the offer in electronic form is only valid if confirmed by the seller. If no term for acceptance is stipulated, the offer remains valid for two business days, conditional on the cycle remaining unsold.

Article 2 The agreement

The agreement must always be set out either in writing or electronically. A copy of a written agreement must be provided to the buyer. The lack of a written or electronic agreement does not, however, make this agreement invalid.

Article 3 The content of the agreement

- The written or electronic agreement must, at a minimum, include:
- the description of the cycle and the cycle to be

- procured, in each case with any and all accessories included:
- the price of the cycle at the moment of purchase and sale, indicating whether the price is a fixed or non-fixed agreed price;
- the price of the cycle to be procured (if any) at the moment of the delivery of that cycle;
- the presumed or explicitly defined date of delivery;
- a reference to the guarantee conditions by which the seller or a third party acts as guarantor (if possible, providing the guarantee conditions of this third party);
- the method of payment.

Article 4 Price changes/increases

- 1 Changes in taxes, duties and any such governmentally mandated levies will at all times be charged on in fixed and non-fixed agreed prices for new and used cycles.
- 2 Without prejudice to the provisions of article 5, paragraph 1, in addition to price changes referred to in the preceding paragraph, price changes as a result of changes in manufacturer and/or import prices and currency rates will also be charged on in non-fixed agreed prices of cycles. After being notified of this change, the buyer will be entitled to dissolve the agreement if the increase in the price stipulated by the seller takes place after the contracting of the agreement. Dissolution must be affected within 10 days after this notification.

Article 5 Exceeding the delivery period

- 1 In the event that the presumed delivery period of the cycle is exceeded, the buyer may notify the seller in writing of default. If within a term of three weeks the seller has still not delivered the cycle, the buyer is entitled to declare the agreement dissolved, with no judicial intervention being required. This dissolution should preferably be effected by registered letter. If the seller does deliver the sold object within the set term of three weeks, any price increase effected within this term will not be charged on.
- 2 If the seller's failure to meet the presumed delivery term is the result of attributable failure, the buyer may claim compensation of the damages suffered. In the event that a fixed agreed delivery term for the cycle is exceeded, the buyer is entitled to declare the agreement dissolved and/ or to require compensation of the damages suffered, by letter, with no notice of default or judicial intervention being required.
- 3 If a delivery term is exceeded as a result of force majeure on the part of the seller, both the buyer and the seller are each entitled to dissolve the agreement. The entitlement to dissolve the agreement arises as soon as the agreed fixed term is exceeded. As soon as a presumed delivery term is exceeded, either party is entitled to dissolve the agreement three weeks after the notice of default referred to in paragraph 1, or at the moment that the seller gives

notice that it will be unable to deliver within three weeks.

4 In all cases in which the seller can invoke a situation of force majeure that is permanent in nature, either party is authorized to dissolve the agreement with immediate effect.

Article 6 Cancellation

The buyer is authorized to cancel the purchase agreement. Such cancellation may only be affected in writing, within eight days after the contracting of this agreement, but not after delivery has taken place. Within 10 days after this cancellation, the buyer is obliged to compensate the seller for all damages it suffers as a result of the cancellation. These damages are defined as 15% of the purchase price of the cancelled cycle, excepting where the parties agree on a lower percentage upon contracting the agreement. If the buyer has not paid this compensation of damages after 10 days, the seller is entitled to inform the buyer in writing that it requires fulfilment of the contracted agreement. In that case, the buyer is no longer entitled to invoke cancellation of the agreement. The buyer's obligation to pay this compensation and damages is a debt within the definition of article 15 of these General Terms and Conditions, for which a moment of payment is explicitly agreed.

If the buyer is selling a cycle to the seller pursuant to the agreement of purchase and sale for a new or used cycle

(and/or for parts and accessories) by way of procurement, the entitlement to cancel the agreement expires if the buyer has delivered the cycle for procurement to the seller.

Article 7 Retention of title

The cycle delivered remains the property of the seller so long as the buyer has not fully met all obligations resting on him/her under the purchase agreement. As long as the ownership of the cycle has not been transferred to the buyer, the buyer is obliged to contract the legally prescribed insurance relating to the use of the cycle, as well as insurance against full or partial loss (all-risk insurance) of the cycle. The buyer is also obliged to carry out maintenance of the cycle delivered at his/her own expense. The seller will not be obliged to provide any indemnification of the buyer whatsoever for the buyer's liability as holder of the cycle. For his/her part, the buyer indemnifies the seller against claims that third parties may have against the seller in any possible connection with the retention of title stipulated.

Article 8 Risk in respect of the cycle

Until the moment of actual delivery, the seller bears the expense and risk for the cycle. Any cycle to be procured becomes property of the seller only after the seller has taken delivery of that cycle and the cycle is paid in full. This payment can be made by means of offsetting against the purchase price of the cycle acquired by the buyer. Until

that moment, the buyer bears the expense and risk for the cycle to be procured, and will bear all costs in regard to that cycle. This includes cost of maintenance and any damages resulting from any cause whatsoever, including damages as a result of the inability to produce the complete registration certificate.

REPAIR AND MAINTENANCE

Article 9 Price statement and term

Prior to or upon extending the order, the client may require a statement of the price of the work and the term within which the work will be performed. The order should preferably be documented in writing or electronically. The stated price and term are approximate, unless the client and the mechanic agree on a fixed price and/or term. If the cost of the repair of a cycle exceeds an amount of €20 and is also exceeded by over 20% or threatens to exceed the cost by over 20%, the mechanic must contact the client in order to discuss the additional costs. If the cost of repair of cycles other than bicycles exceeds an amount of €50, and also:

- for repair costs between €50 and €150, exceeds the price approximation given by over 20% or threatens to exceed the approximation by over 20%
- for repair costs of €150 and up, exceeds the price approximation given by over 10% or threatens to exceed the price approximation given by over 10%, the mechanic

must contact the client in order to discuss the additional costs.

The client is authorized to terminate the agreement, in observance of a notice period of two weeks, and under obligation to compensate the mechanic for work already performed.

In the event that the approximate term given is exceeded or threatens to be exceeded, the mechanic must immediately inform the client thereof, stating the new delivery date. In the event that a fixed term is exceeded, the client is entitled to reasonable compensation, excepting in the event of force majeure on the part of the mechanic.

Article 10 The invoice

An itemized invoice of the work performed will be provided.

Article 11 Possessory lien

The mechanic may exert a possessory lien on the cycle, if and as long as:

- the client has not paid the cost of the work activities performed on the cycle, or has not paid them in full;
- the client has not paid the cost of previous work activities performed by the mechanic on the same cycle, or has not paid them in full;
- The client has not paid other claims under the contractual relationship with the mechanic/seller, or has

not paid them in full. The mechanic cannot exercise the possessory lien if the client has furnished sufficient or additional alternative security.

WARRANTY

Article 12 Warranty

The warranties stated in this article and in articles 13 and 14 are without prejudice to the statutory rights (including the right, pursuant to Book 7 of the Dutch Civil Code, to expect the goods to be in compliance with the agreement upon delivery) of a buyer/client not acting as such in the practice of a profession or business. In the event of a company visit in connection with the warranty referred to in this article and in articles 13 and 14, the seller will ensure that suitable transportation offerings are extended to the buyer in an appropriate manner.

Article 13 Warranty on cycles

New cycles and new parts are only covered by the warranty extended by Mylane B.V. and the statutory rights as identified in article 12.

Article 14 Repair and maintenance warranty

1 The mechanic warrants, within the European Economic Area, proper performance of the orders accepted or outsourced by the mechanic in regard to all bicycles,

mopeds, scooters and motorized cycles and the materials used thereby for a period of three months, and for all motorbikes and the materials used thereby for a period of six months, in both cases to be counted from the moment that the cycle has been returned to the possession of the client. The warranty comprises the correct performance, within a reasonable term and without undue nuisance, of the non-performed or not properly performed order. The warranty does not cover, firstly, wear and tear (including, but not limited to, tires, gears, etc.), and secondly, defects due to improper maintenance, such as maintenance not in accordance with manufacturer specifications. If the work yet to be performed by the mechanic is no longer possible or meaningful, the client is entitled to reasonable damages.

- 2 No warranty is extended on emergency repairs at the client's request.
- 3 The warranty claims expire if:
 - a the client does not notify the mechanic of the defects as quickly as possible after ascertaining them;
 - b the mechanic is not provided the opportunity to remedy the defect;
 - c third parties have, without the prior knowledge or permission of the mechanic, performed work activities relating to the work activities performed by the mechanic and which are the object of the warranty claim. The warranty does, however, apply if

the necessity for immediate repair arose elsewhere and can be demonstrated by the client based on the information provided by the other mechanic and/ or on the basis of the broken parts. The provisions under (b) and (c) as set out above do not apply if repair abroad is necessary. In that case, the costs of the repair will be compensated based on a maximum of the price level as applicable in the mechanic's business. This compensation will not under any circumstances exceed the costs actually incurred.

GENERAL CLAUSES

Article 15 Payment

- 1 The debts of the buyer/client to the seller/mechanic will be qualified as debts payable at the address of the creditor.
- 2 Unless explicitly agreed otherwise in writing, payment must be in cash upon delivery of goods or immediately after the performance of services.
- 3 If, despite this obligation, the debt is not paid in cash and no other moment of payment is explicitly agreed, or if another moment of payment is explicitly agreed and payment is not made at the agreed moment, then the seller/mechanic is authorized to charge statutory interest on the amount owed, calculated from one month after the agreed moment of payment (in cash). For the

- purposes of this calculation, the remainder of the month as from the moment at which payment should have been made is qualified as a full month. This increase of the amount owed is qualified as a condition under which we grant deferral of payment, without this entailing that the obligation to make payment in cash/payment at the agreed time is cancelled.
- 4 If after receiving notice of demand for payment, the buyer/client remains in default of payment of the amount owed, the seller/mechanic is authorized to add collection costs to the amount. These collection costs comprise both the legal and extrajudicial costs. Extrajudicial costs are all costs that are charged to the seller/mechanic by attorneys, legal representatives, court bailiffs and all other parties rendering professional services for the collection of the amount owed. The extrajudicial costs are set at 15% of the amount owed, excepting where the buyer is able to plausibly demonstrate that the damages suffered by the seller are less than that amount.
- 5 If after the work charged to the seller/mechanic is performed and the client is notified thereof, the client does not collect the object in question within two weeks after this notification, the mechanic is authorized to charge garaging costs/storage costs at the rate applicable in the business/the locally applicable rate.
- 6 Replaced materials or items will only be provided to the client if explicitly requested at the time of placing the

repair order. If not, these materials become our property, without entitling the client to any claim for compensation in respect thereof.

Article 16 Processing personal data

The personal data of the buyer/client stated on this agreement will be processed by the seller/mechanic, within the definition of the Personal Data Protection Act. Based on this processing, the seller/mechanic can perform the agreement, fulfil the warranty obligations towards the buyer/client, and provide the buyer/client with optimal service, product information, and personalized offers. Any objections by the buyer/client to processing for the purposes of direct mailing lodged with the seller/mechanic will be honoured.



Article 1 Warranty

- 1.1 Mylane B.V. extends a warranty against defects in material and construction for the period of two year after the date of purchase.
- 1.2 No warranty is provided for defects resulting from normal wear-and-tear, such as tires, brakes, etc.
- 1.3 The warranty can only be invoked by the buyer as listed on the original invoice of Mylane B.V.
- 1.4 The warranty expires in accordance with the provisions of article 2.

Article 2 Warranty exclusions

- 2.1 The warranty expires in the following situations: Incorrect and/or reckless use;
 - Insufficient or incompetent maintenance;
 - Repairs not performed in a professional manner;
 - Parts installed post-purchase that are not in accordance with technical specifications or which are installed incorrectly;
 - Constructional alterations;
 - The defect is not reported immediately after being discovered or after it reasonably could have been discovered.

Article 3 Warranty - parts

- 3.1 During the warranty period, all parts covered by the warranty (see articles 1 and 2) will be either repaired or replaced, at Mylane B.V.'s discretion.
- 3.2 Cost of transportation from and to Mylane B.V. will be borne by the buyer.
- 3.3 If the original part is no longer available, Mylane B.V. will arrange for an alternative that is equivalent or better.

Service history

Date	Milage	Maintenance repairs	Signature



